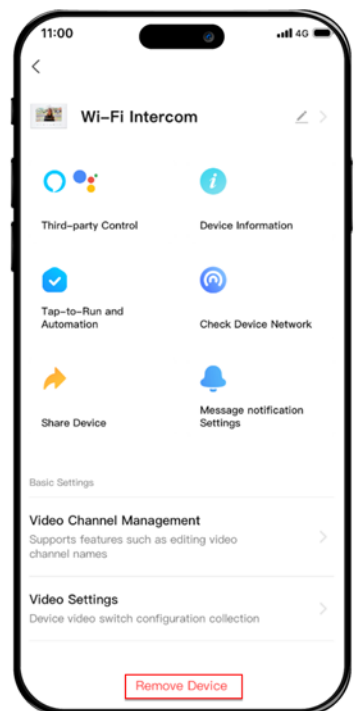
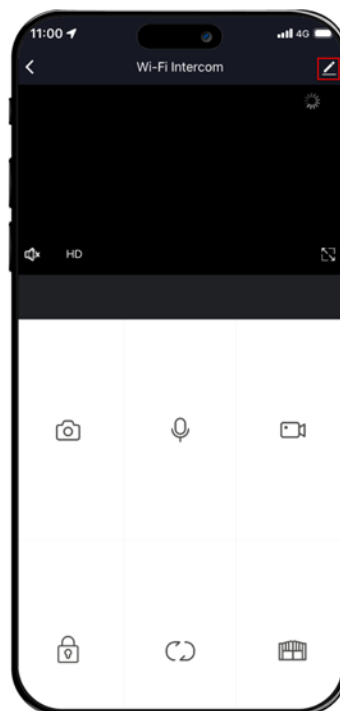
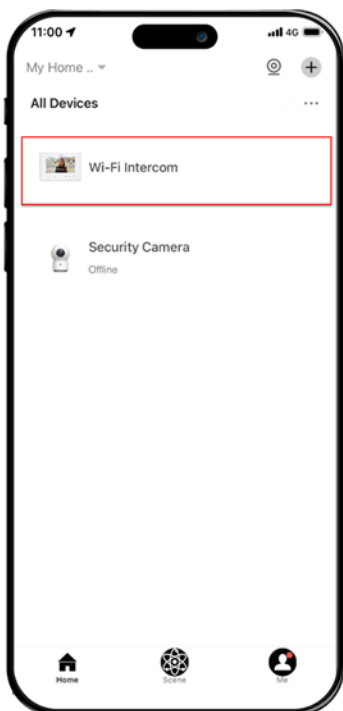


Unbind and Remove Device from the PSA App

To transfer a PSA Centrii device, the original owner must remove it from their account in the PSA Centrii app, after which the new owner can register it under their own account.

Steps for the Original Owner

1. **Open the PSA Centrii App** on your iPhone, Android or tablet and log in to the account associated with the device you want to transfer.
2. **Access the Device:** Tap the device you wish to remove, the PSA Centrii WiFi intercom, NVR, or Security Floodlight.
3. **Remove the Device:** Click on the pencil in the top right corner then tap on **Remove Device**. This releases the device so it can be set up by the new owner.



4. **Subscription Considerations:** Removing the device automatically cancels the **PSA Centrii** subscription for the removed device.
5. **Notification:** If the new owner has requested the device, you will receive a notification and email to confirm the transfer. If no action is taken, the device will automatically transfer after 14 days.

PSA Centrii

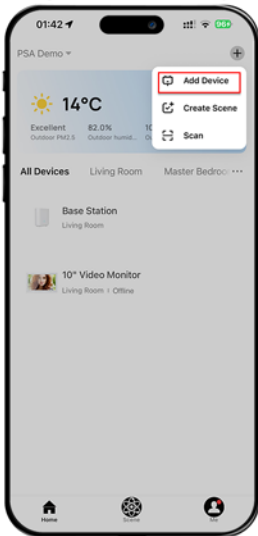
Unbind and Remove Device from the PSA App

Steps for the New Owner

1. Download the PSA Centrii App from the App Store or Google Play Store.



2. **IMPORTANT:** Make sure your phone or tablet is connected to 2.4Ghz Wifi.
3. **Set Up the Device:** Tap **Add Device**, select the device type, and follow the pairing instructions.



4. **Access to Recordings:** Once the transfer is complete, the new owner will have full control, and previous video recordings from the old account will no longer be accessible.

If the Previous Owner Is Unavailable

- If you cannot contact the previous owner, PSA customer support team can assist in releasing the device, call 1300 772 776 or email support@psaproducts.com.au.
- Devices that remain registered to the previous owner will automatically transfer after 14 days if a transfer request is submitted.

Additional Notes

- Only one person can own a PSA Centrii device at a time, but you can add others as shared users to grant limited access without transferring ownership.
- Physically uninstalling the device or deleting the PSA Centrii app does not release ownership, you must delete the device from the PSA Centrii app.