HiLookVision App QUICK SETUP GUIDE (FOR HILOOK DVR/NVR)

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HiLook — Powered by HIKVISION

INTRODUCTION

Thank you for purchasing our HiLook CCTV system. This guide applies for both HiLook DVRs & NVRs. Hereafter, only "NVR" will be used as a common reference.

Your HiLook NVR box can be accessed remotely on a smartphone, using the free HiLook app.

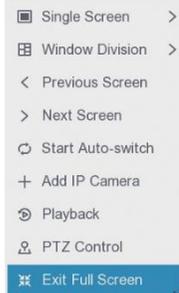Please ensure your HiLook NVR is connected to your modem/router via network cable.

Check network port lights are activated on both NVR and router to show connectivity.

Ensure your modem/router is ONLINE and connected to internet.

HiLook Vision App

STEP 1

CONFIGURING NVR FOR REMOTE ACCESS (BY HILOOKAPP)

- Single Screen
- Window Division
- Previous Screen
- Next Screen
- Start Auto-switch
- Add IP Camera
- Playback
- PTZ Control
- Exit Full Screen

1) On your NVR, right-click the Live View screen to get the pop-up menu.
Select 'Exit Full Screen' >> Configuration (gear icon) >> Network >> General'
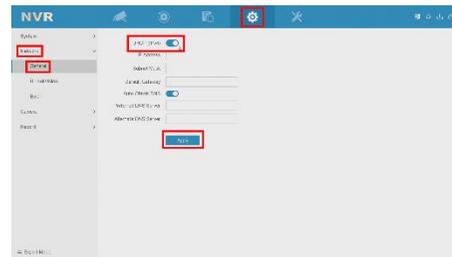
2) Click the "DHCP (IPv4)" switch to turn ON DHCP-mode. This allows the NVR to request for a network connection.
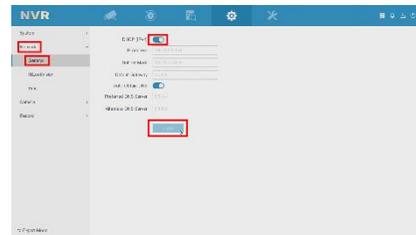
3) Click "Apply" button to save changes. The "IPv4" fields should be automatically filled with numbers (IP addresses etc). This indicates successful network connection.

STEP 2

Select 'Network >> HiLookVision"

Click the "Enable" switch to ON. This allows the HiLook app to access the NVR.

In the "Service Terms" popup, click the checkbox to accept terms. Then click "OK" to confirm
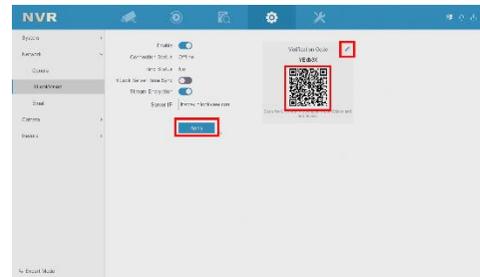
The Verification Code password is automatically generated.
Tip: Click the pencil icon to change this password if you wish.
Click **"Apply"** to confirm changes.
Allow up to 5 minutes for the 'Connection Status' to change to 'Online'.
If status has not changed:

1) check modem status to ensure you have INTERNET connection
2) check network cable between modem & NVR/DVR and
3) reboot modem and NVR by powering off & on your modem and NVR.

TIP: The on-screen NVR QR-Code will be scanned in Step #6.

STEP 3

INSTALL HILOOKAPP

Install the **HiLook** app from the Apple Apps Store or Google Playstore.

STEP 4

ALLOW NOTIFICATIONS

On the Apple iPhone, go to **Settings > Notifications > HiLook >** Turn ON "**Allow Notifications**"

STEP 5

NEW ACCOUNT REGISTRATION

Using the **HiLook** app on your smartphone, register a new account using your email or phone number.

IMPORTANT: Your new DVR/NVR will be bound to this Master login. This account login is required for any future online access to your DVR/NVR.

## STEP 6

ADDING CCTV DEVICES TO HILOOK APP

The simplest way to add HiLook NVR devices to the **HiLook** app is by scanning the QR code displayed in the NVR menu screen. **Tip**: Refer to Step #2, click Configuration >> Network >> HiLookVision to see the QR-code.

To add your first HiLook NVR device, tap the large "+" icon on the HiLook App.

TIP: When adding another DVR/NVR, tap the "+" icon on the top right corner, then select "Scan QR Code".

Aim the targeting square on your smartphone at the QR Code (black & white speckled square) on the NVR monitor screen. The App will recognize the QR Code automatically if it is fitted into the targeting square.
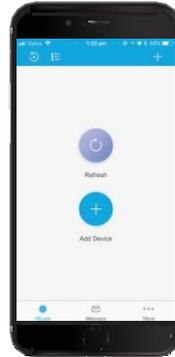
Once the QR Code is recognized, tap the "ADD" button to register the NVR to the **HiLook** app and follow the prompts. Here is an example of a successful addition:
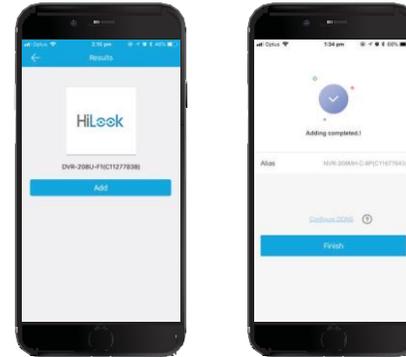
Tap the "**Finish**" button. This will take you back to the Main Page. (Android phone: Tap "**Save**")

Tap to select your configured NVR and/ or one of its cameras to enter Live Viewing.

TIP: Tap on a thumbnail to display its video channel.
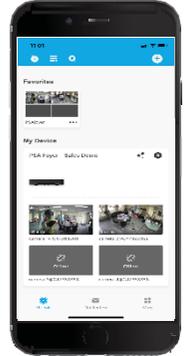
Enter verification code if requested.

When live video appears, your HiLook App is successfully setup for remote access of your HiLook NVR. Enjoy!

TIP: If the app is misbehaving or not updating, then closing & re-starting the HiLook app OR deleting & reinstalling the app may help.